

**Pre Bid Queries - Response**

Ref. F.No. : 5/1/2011-LITSS-Vol 3 dated 18/09/2015

Selection of System Integrator for Implementation of "Integrated e-District, e-Forms on State Portal and SSDG"  
In Administration of the Union Territory of Lakshadweep, India

| S.No. | RFP Document Reference(s) (Volume, Section & Page Number(s)) | Content of requiring Clarification(s)    | Points of Clarification   | Response  |
|-------|--|--|---|---|
| 1     | General  | SSDG, MSDG, SRDH, LSWAN and connectivity | With our experience in the other states we have observed that the SSDG, SRDH and MSDG platforms are not ready. However we request you to modify the clause to "Optional service integration and keep it outside the Go-Live."   | SSDG is the part of this project. The contact details for integration with other initiatives like MSDG, Aadhaar are specified at Page-79 in Volume II. LSWAN is functioning at UTL. |
| 2     | General  | Common infrastructure and software tools | Please give more details on common IT & Non IT Infra, software tools (NMS, EMS, AV,Backup & Archival etc), connectivity, security etc infrastructure available at SDC (with Make, Model, version etc), as this will reduce unnecessary costing for the project and also help SI to procure compatibility products which will work with existing SDC Infra.  | For details of existing infrastructure please refer RFP Vol. II Annexure A.   |
| 3     | General  | SRS                                      | As per our experience SRS preparation and approval process is a tedious task of meeting the department and gathering the information and getting the approvals from each department. Practically it is difficult to get the sign off from all the departments. Hence we request you to modify the clause of Sign off to "SRS approval and go-live as and when the service SRS completion happens" | As per RFP:   |
| 4     | General  | NA                                       | Details Required on Operation & Maintenance? Do we need dedicated staff to be deployed? Can you kindly share the specification or plan already developed?   | Please refer RFP Volume II, 6.3.12 Manpower requirements.   |

  
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| 5 | General  | NA  | Whether consortium with OEM Partners are allowed?   | Consortium is not allowed. But the bidders need to submit Form 13: Manufacturer's/Producers' Authorization Form in Volume I for the OEM. |
| 6 | Volume - I<br>Page - 23                                  | Technical Presentation- The bidder should submit signed presentation document along with technical presentation   | Please clarify if the expectation is to submit hard copy of a powerpoint presentation ?   | Yes: The bidder should submit the signed presentation documents along with Technical presentations as per Section 6.2 (i) in Volume I.   |
| 7 | Volume - I<br>Page - 22<br>Section - 6.1<br>S.Number - 9 | Company experience in implementation of integrated turnkey projects around application development as a System Integrator in India.<br>One 10 Crores Project OR<br>Two 5 Crores Projects OR<br>Three 2 Crores Projects<br>(Specifically each project should have components of Hardware, Networking, Helpdesk and Application related training necessarily for this project).<br>Such Assignments of should have gone live in the past 3 years (FY14-15, FY13-14 and FY12-13) | Company experience in implementation of integrated turnkey projects around application development as a System Integrator in India.<br>One 10 Crores Project OR<br>Two 5 Crores Projects OR<br>Three 2 Crores Projects<br>(Specifically each project should have components of Hardware, Networking, Helpdesk and Application related training necessarily for this project).<br>Such Assignments should have gone live in the past 3 years as on RFP Release date - 18.09.2015 | Please refer corrigendum 02  |




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| <p>Volume - I<br/>Page - 22<br/>Serial no 9</p> | <p>Company experience in implementation of integrated turnkey projects around application development as a System Integrator in India.<br/>One 10 Crores Project OR<br/>Two 5 Crores Projects OR<br/>Three 2 Crores Projects<br/>(Specifically each project should have components of Hardware, Networking, Helpdesk and Application related training necessarily for this project).<br/>Such Assignments of should have gone live in the past 3 years (FY14-15, FY13-14 and FY12-13)</p> | <p>Most of the PPP model projects are turnkey based projects and the minimum contract period for such projects will be for 5 years and there are few cases where it may further get extended to another 5 years.<br/>Since, the clause "Such Assignments of should have gone live in the past 3 years (FY14-15, FY13-14 and FY12-13)", will limit/restrict the bidders on participating this tender, we request you to modify the clause as below<br/>Such Assignments of should have gone live in the past 3 years (FY14-15, FY13-14 and FY12-13) OR in case if the project has gone live before the FY 12-13 in such case, the project should still be an ongoing project as on date.</p> | <p>Not acceptable<br/>CA certified letter and supporting document from the Client can be submitted along with Annexure I: Form</p>  |
| <p>9</p>  | <p>Volume - I<br/>Page - 22<br/>Serial no 9</p>   | <p>Company experience in implementation of integrated turnkey projects around application development as a System Integrator in India.<br/>One 10 Crores Project OR<br/>Two 5 Crores Projects OR<br/>Three 2 Crores Projects<br/>(Specifically each project should have components of Hardware, Networking, Helpdesk and Application related training necessarily for this project).<br/>Such Assignments of should have gone live in the past 3 years (FY14-15, FY13-14 and FY12-13)</p>   | <p>As the initial investment for PPP model projects are incurred by the bidder, the client may not agree to issue the letter stating the project value. Hence to ascertain the project value for such PPP model Projects, we would request you to consider the CA certified letter, certifying the Project value i.e., revenue generated from Transactions.</p> |

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| <p>Volume - I<br/>Page - 23<br/>6.2 Technical Qualification<br/>Criteria<br/>THREE client references for implementation of an integrated project around</p> <p>a) network solution<br/>b) software development<br/>c) Hardware commissioning and<br/>d) O&amp;M phase for maintaining all of the above.</p> | <p>Weighted average to be used for the 3 case studies. For each project the marks would be based on the following :<br/>&gt;INR 30 Crores = 4 points;<br/>&gt;INR 20 Crores but less than INR 30 Crores=3 points;<br/>&gt;INR 10 Crores but less than INR 20 Crores=2 points;<br/>&gt;INR 2 Crores but less than INR 10 Crores =1 point; else 0</p> | <p>As per model RFP, Lakshadweep belong to Category A &amp; since the Lakshadweep forms a only one district with 19 sub divisions. We would request you to consider the points sections as follows as the past experience described in system as per the model RFP published on Diety website.<br/>&gt;INR 10 Crores = 5 points;<br/>&gt;INR 8 crores but less than INR 10 crores=4 points;<br/>&gt;INR 6 crores but less than INR 8 crores=3 points;<br/>&gt;INR 4 crores but less than INR 6 crores crores=2 points;<br/>&gt;INR 2 crores but less than IN R 4 crores =1 point; else 0</p> | <p>Please refer corrigendum 02</p>   |
| <p>Volume - I<br/>Page - 23<br/>Serial no 1b</p>  | <p>Maintenance Services and Helpdesk in the State - Providing Maintenance Services / Helpdesk services in the field of IT services with a minimum order size of INR 2 Crores in the State/UT in Government domain.</p>  | <p>Helpdesk service will be part of the project's scope of work for all System Integration projects, hence to ascertain the value with respect to only Helpdesk would be difficult task. Hence we request you to consider the total project value of INR 2 Crores and not be specific to only Maintenance Services and Helpdesk Services.</p>  | <p>As per RFP. It is clarified that INR 2 Crores is the project value.</p> |
| <p>Volume - I<br/>Page - 23<br/>Serial no 1b</p>  | <p>In case of projects done for the following locations :<br/>a) covers 22 districts - 8 points<br/>b) covers 14 districts - 5 points<br/>c) covers 7 districts - 3 points else; 0</p>  | <p>Since the UT of Lakshadweep falls under category A and very small area, the criteria mentioned is too high and We request you to modify the clause as below<br/>In case of projects done for the following locations :<br/>a) covers 22 districts/Locations - 8 points<br/>b) covers 14 districts/Locations - 5 points<br/>c) covers 7 districts/Locations - 3 points else; 0</p>   | <p>Please refer corrigendum 02</p>   |

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| <p>Volume - I<br/>Page - 24<br/>6.2 Technical Qualification Criteria<br/>Projects in India</p> | <p>Projects in India - SI Projects undertaken in India involving at least three different clients with a value of more than INR 2 crores per project and at least one MMP</p>                    | <p>As per model RFP, Lakshadweep belong to Category A &amp; since the Lakshadweep forms a only one district with 19 sub divisions. We would request you to consider the points sections as follows as the past experience described in system as per the model RFP published on Diety website.<br/>&gt; =3 Projects – 5 points;<br/>2 projects - 3 point<br/>1 Project - 1 points;<br/>else 0<br/>However if any one of the projects undertaken has a value more than INR 20 crores – 5 points</p> | <p>As per RFP. Completion certificate or Go-Live/Acceptance certificate can be submitted.</p> |
| <p>14<br/>Volume - I<br/>Page - 24<br/>Note</p>  | <p>Note :<br/>1. For all the above, the Completion Certificate of the projects completed in the last 3 years need to be provided (issued to the responding firm by the respective customers)</p> | <p>Since the projects are ongoing projects, completion certificate for all the projects may not be available, hence we request you to modify the clauses as below.<br/>1. For all the above, the Completion Certificate of the projects completed in the last 3 years OR in case of any Ongoing projects, a certificate from CA stating that the projects are still Ongoing as on date has to be provided.</p>   |   |





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| <p>Volume - I<br/>Page - 24<br/>Note</p> | <p>Note:<br/>2. The value of the projects considered in the above criterion would be based on the Purchase Order or the LOI issued to the responding firm. In absence of the supporting documents, the projects would not be considered for evaluation.</p> | <p>Since most of the projects are implemented under PPP Model, the value of the project will not be mentioned in the Purchase Order or LOI, as the initial investment will be borne by the System Integrator, the client will not mention the project value in LOI or in Purchase Order, hence we request to you to modify the clause as below.</p> <p>2. The value of the projects considered in the above criterion would be based on the Purchase Order or the LOI or CA letter certifying the Project value. In absence of the supporting documents, the projects would not be considered for evaluation.</p> | <p>CA certified letter and supporting document from the Client can be submitted along with Annexure I: Form</p> |
| <p>15</p>                                | <p>Definition of Go-Live:</p>   | <p>The Go-Live is difficult to achieve with the current population / transactions mentioned in the RFP as the entire UT of Lakshwadeep is 64,429 ( as per census 2011). We request you to modify the definition of Go-Live to "After rollout of mandatory services across all the technically feasible locations."</p>  | <p>As per RFP.</p>  |
| <p>16</p>                                | <p>Volume - I<br/>Page - 31</p>   | <p>Definition of Go-Live:</p>   | <p>As per RFP.</p>  |

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| <p>Volume - I<br/>Page - 31</p> | <p>Terms of Payments</p>   | <p>As per our past experience the e-district is the most complicated project with respect to design, development and roll out. Also the RFP mentions that the payments will be milestone based. It is extremely difficult to achieve these milestones and get the payment. We request you to kindly modify the payment terms as mentioned below.</p> <ol style="list-style-type: none"> <li>1. Hardware and Software licenses - 80% of Hardware and software licenses against delivery and 10% against installation</li> <li>2. Approval for SRS - 10% of the Application development cost</li> <li>3. UAT for the application - 50% Application development cost</li> <li>4. STQC Certification - 10% Application development cost quoted</li> <li>5. Go-Live - 30% of the Application development cost quoted</li> <li>6. Data digitization / Training - 100% against work completion cost quoted</li> <li>7. Site Preparation - 100% against work completion</li> <li>8. Manpower at districts and O&amp;M - 100% Monthly payments against Manpower cost quoted</li> </ol> | <p>As per RFP.</p>   |
| <p>17</p>                       | <p>Volume - I<br/>Page - 31 &amp; 32<br/>Definition of Go Live</p> | <p>Districts with population &lt; 5 Lakhs at least 5 transactions per month for each service<br/>b) Districts with population &gt; 5 Lakhs but &lt; 10 lakhs at least 20 transactions per month for each service.</p>   | <p>Minimum number of transaction for 3 consecutive months - What will be the impact to the vendor if the minimum number of transaction are not attained?</p> |
| <p>18</p>                       | <p>Volume - I<br/>Page - 31 &amp; 32<br/>Definition of Go Live</p> | <p>Districts with population &lt; 5 Lakhs at least 5 transactions per month for each service<br/>b) Districts with population &gt; 5 Lakhs but &lt; 10 lakhs at least 20 transactions per month for each service.</p>   | <p>As per RFP.</p>   |




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| <p>Volume - I<br/>Page - 31<br/>Terms of Payment Schedule</p>  | <p>Terms of Payment Schedule<br/>1. Approval of Final SRS - 5%<br/>Minutes of meeting of the Apex Committee approving the report</p> | <p>Improved terms of payment will enable improved competition.<br/>It is requested that payment includes a 10% advance disbursement at the time of contract signature / submission of performance bank guarantee. This will take care of the Working Capital needs. This is a commonly used policy in many government jobs (eg Mizoram)</p> | <p>As per RFP.</p>  |
| <p>Volume - I<br/>Page - 65<br/>Form 2A: Details of Financial Bid - F Support Changes (For the period three years from the date of Go-Live</p>   | <p>5 - PKI Server Component for Application Server and Training</p>  | <p>Details for PKI Server Component for Application Server and Training is needed for better clarity</p>  | <p>Bidder may submit as part of the proposed solution</p>   |
| <p>Volume - I<br/>Page - 66<br/>Form 2A: Details of Financial Bid-F<br/>Support Changes (For the period three years from the date of Go-Live</p> | <p>9 - Open Standard CMS with Comprehensive Support</p>  | <p>Specification details for CMS is required for better clarity &amp; required hardware is not mentioned in the Price bid &amp; Bill of Material</p>  | <p>Bidder may submit as part of the proposed solution</p>   |
| <p>Volume - II<br/>Page - 100</p>  | <p>17 - Co-ordination with STQC for Quality certification</p>  | <p>As per our Understanding STQC certification shall be carried by the third party through the empanelled vendors. However the cost for the certification should be borne by the department.</p>  | <p>The cost incurred in the auditing of the application has to be borne by the department.</p>                                    |
| <p>Volume - II<br/>Page - 112<br/>point 6</p>  | <p>Offline</p>   | <p>As per the RFP it is mentioned that the solution should have offline capability. There are various methodologies which are available. Please clarify the functionalities required.</p>   | <p>SI has to provide Offline Service Capabilities as required in Volume II, Page 38. Methodology can be decided by the Bidder</p> |



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| 24 | Volume - II<br>Page - 115<br>Annexure A   | 6. Operating System 1: MS Windows 2012 = 10 Nos., Utilized=10<br>7. Operating System 2: RHEL=2 Nos., Utilized=2 Nos.<br>8. Database: MySQL Server 2012= 4 Nos., Utilized=2 Nos. | SI has to use the same OS and DB for the new application, any preference?<br><br>Bidder can use the existing infrastructure, but Bidder should provide minimum BOM to fulfill the requirement   |
| 25 | Volume - II<br>Page - 116   | 17 Backup Software, 18 EMS Software   | As per our understanding the SDC has EMS and Backup / Archival softwares installed and working. Please clarify whether SI has to propose only additional licenses or the entire product suite.<br><br>Bidder should provide entire product suite  |
| 26 | Volume - II<br>Page - 116   | The following would be provisioned through SDC at no additional cost: SAN Storage/ Page No 68)  | In Table 1 page no 116, it is mentioned that SI has to provide minimum proposed BOM to be supplied by bidder, but in page no 68, it is mentioned that "following will be provided by SDC at no additional cost". Please clarify what has to be considered in the BOM which the SI has to supply.<br><br>Please refer corrigendum 02 |
| 27 | Volume - II<br>Page - 116<br>Table 1. Minimum Proposed BOM to be supplied by the bidder | Enterprise Class 64 bit Server OS/Support (Qty - 10 Nos)  | Mismatching of OS Count with proposed Hardware<br><br>Please refer corrigendum 02   |
| 28 | Volume - II<br>Page - 116<br>Table 1. Minimum Proposed BOM to be supplied by the bidder | Staging/Reporting/Backup/DNS/AV Server/Test   | Details about the Backup/DNS/AV Server/Test are needed for better clarity AV and DNS details specifically missed in the tender scope<br><br>Bidder has to suggest the required as in Financial Form, Table F in Volume I  |
| 29 | Volume - II<br>Page - 116<br>Table 1. Minimum Proposed BOM to be supplied by the bidder | Virtualization Software/Support   | Details of virtualization software is missed in the scope of work and the requirement of licensing will be arrived based on the scope. Also separate hardware with OS is required for virtualization management<br><br>Bidder has to suggest the required as in Financial Form, Table F in Volume I                                 |

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| <p>30</p> <p>Volume - II<br/>Page - 118<br/>Table 2. Minimum Technical Specification<br/>a) Specification for Blade Enclosure/Chassis</p>  | <p>Support for Multiple Platform - The system should support multiple platforms like, Windows, Unix, Linux, VMware, etc.</p>                                       | <p>Support for Multiple Platform - The system should support multiple platforms like, Windows, Linux, VMware, etc. (Unix to be removed)</p>                        | <p>As per RFP</p>                  |
| <p>31</p> <p>Volume - II<br/>Page - 119<br/>Table 2. Minimum Technical Specification<br/>b) Technical Specification for Web and Application Server – Quantity as per BOM</p>   | <p>Hard Disk - 4X300 GB SAS 15K RPM SAS or better hot plug drives with RAID 1 with Disk Mirroring features. Server should have HDD bays for future scalability</p> | <p>Hard Disk - 2X300 GB SAS 15K RPM SAS or better hot plug drives with RAID 1 with Disk Mirroring features. Server should have HDD bays for future scalability</p> | <p>As per RFP</p>                  |
| <p>32</p> <p>Volume - II<br/>Page - 120<br/>Table 2. Minimum Technical Specification<br/>b) Technical Specification for Web and Application Server – Quantity as per BOM<br/>Page - 124<br/>Table 2. Minimum Technical Specification<br/>d) Technical Specification for Staging and Reporting Server</p> | <p>All items are to be Rack Mounted in Industry</p>  | <p>All items are to be in Blade architecture</p>   | <p>Please refer corrigendum 02</p> |

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| 33 | Volume - II<br>Page - 120, 122, 124   | 5 years On-Site Comprehensive warranty and Maintenance Support  | It is mentioned in Volume II, Page No.100 as "the SI will be responsible for smooth Operations and Maintenance Services for the period covering onsite support for 1 year of warranty and followed by 3 years of AMC from the date of commissioning the IT Infrastructure" and in Page no.101 "The warranty is mentioned as 3 Years from the date of Go live". Hence kindly change it as 1 year warranty and followed by 3 years of AMC from date of Go-Live. | Please refer corrigendum 02  |
| 34 | Volume - II<br>Page - 121<br>Table 2. Minimum Technical Specification<br>c) Technical Specification for Database Server – Quantity as per BoM | Hard Disk - 4X128 GB SAS 15K RPM SAS or better hot plug drives with RAID 1 with Disk Mirroring Features. Server Should have HDD bays for future scalability | Hard Disk - 2X300 GB SAS 15K RPM SAS or better hot plug drives with RAID 1 with Disk Mirroring Features. Server Should have HDD bays for future scalability   | As per RFP   |
| 35 | Volume - II<br>Page - 15<br>Section - 2.6.F   | Payment Gateway – NSDL: This is pertaining to the Online Payment for e-Governance Services.   | Bidder can use some other payment gateway options also.   | As per RFP   |
| 36 | Volume - II<br>Page - 151   | Annexure D- Indicative Requirements of Gap Infrastructure at various offices (Only for information of Bidders)  | Please provide minimum specification require for these device/equipments<br>Annexure D should be included in the Price Bid  | Please refer RFP Volume II, 6.3.8 Hardware Commissioning at Field Offices<br>LITSS will undertake Supply / Procurement and install |

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| 37 | Volume - II<br>Page - 25                            | 4. Implementing Agency / System Integrator (SI), "LDAP authentication for all NSDG services including the infrastructure if necessary"  | We understand the practical difficulties of the UT of Lakshadweep with respect to connectivity. However since the SI has to provide the LDAP for e-Dist and the same may not be compatible with NSDG / other platforms. To achieve that the we would suggest the department to adopt single sign on. | As per RFP   |
| 38 | Volume - II<br>Page - 28<br>Section - 5.3           | Under the SWAN scheme, it is planned that all the links will be provisioned over the satellite. The Points of Presence (PoPs) will be connected via the terrestrial link (leased line) to the nearest BSNL VSAT terminal HUB.       | Feasibility / study done or not?<br>Any other vendor availability?<br>Increase if BSNL is down, SLA will be changed or penalty will be bearred by BSNL.  | Incase network is down and not attributed to SI, SI will not be penalised on it.   |
| 39 | Volume - II<br>Page - 31<br>6. Scope of the Project | 2. System Study, Analysis and Design of Integrated e-District, e-Forms on State Portal and SSDG Application (including preparation of SRS)<br>3. Development of Integrated e-District, e-Forms on State Portal and SSDG Application | Need clarity on SSDG related scope of work   | Please refer RFP Volume II,<br>6.2.4 Proposed Integrated e-District, e-Forms on State Portal & SSDG Application Structure.<br>NSDG platform to be used. For details RFP Volume II, 6.3.14.2 National Service Delivery Gateway (NSDG) |
| 40 | Volume - II<br>Page - 39                            | Integration & Interfacing Requirement   | Does the scope include data entry of existing records kept manually?<br>Is there any existing system from which data needs to be migrated ? Or is it 100% new creation of application as well as data?   | Please refer RFP Volume II, 6.3.6 Data Digitization and Migration  |
| 41 | Volume - II<br>Page - 39                            | Integration & Interfacing Requirement   | Are there existing technical team who support us in the integration of existing application such as those with knowledge in web services of existing applications? Or Are there enough documentation available, explaining the same?   | We don't have any technical team to support in the integration & interfacing requirement   |
| 42 | Volume - II<br>Page - 51                            | The application ecosystem should also host an SMTP gateway for sending emails to various categories of users.   | We understand that we have to provide only the SMTP service. However the SMTP gateway/ SMS Gateway should be provided by the department.   | For SMS please refer clause 6.2.5 in RFP Volume II. SMTP gateway will be provided by the department.   |

 

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| <p>43</p> <p>Volume - II<br/>Page - 52<br/>Section - 6.2.5</p>         | <p>However if the contract with payment gateway / SMS gateway provider require any transactional charges to be paid by the SI, the same will be reimbursed to the SI by LITSS every month on an actual basis.</p>  | <p>SMS-Service providers will be preferred or by the SI MSDG gateway will be provided and the charges will be paid by the concern departments</p>   |
| <p>44</p> <p>Volume - II<br/>Page - 56</p>                             | <p>The development, test, and staging hardware environments must include similar operating systems, software components, products, and tools to those of production environment.</p>   | <p>As per our understanding the Software licenses for the development and Production are included in the BOM for Software licenses. However we request you to add the license for the Staging environment.</p>    |
| <p>45</p> <p>Volume - II<br/>Page - 56<br/>Section - 6.2.6.9.D (5)</p> | <p>The development, test, and staging environments should be independent logically and physically from the production environment and of each other.</p>   | <p>The environment should be a scaled-down configuration of the production environment.</p>   |
| <p>46</p> <p>Volume - II<br/>Page - 56<br/>Section - 6.3.6.3</p>       | <p>Migrating the data from the other systems/manual operations to the new system will include collection and migration of user data, collection and migration of master data, closing or migration of open transactions, collection and migration of documentary information, and migration of data from the legacy systems.</p> | <p>Please refer RFP Volume II, 6.3 Scope of Services – Project Implementation Phase: VIII.Data Digitization and Migration where ever required. SI should use own devices for Data Digitization</p>                |
| <p>47</p> <p>Volume - II<br/>Page - 93<br/>6. Scope of the Project</p> | <p>6.3.13 Business Continuity Planning</p>   | <p>Please refer RFP Volume II, 6.3.13 Business Continuity Planning: The SI is expected to develop a Business Continuity Plan (BCP) and Disaster Recovery Plan (DRP) for the operations carried out by the SI.</p> |

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| 48 | <p>Volume - II<br/>Page -03<br/>Section 6.3.13 II</p>  | <p>Ensuring that there is no single point of failure and adequate level of redundancy is built in to meet the uptime and other requirements of this RFP.</p> | <p>any other service providers availability? Only BSNL is preferred if its failed/down? Who will be responsible?</p> | <p>Please refer RFP Volume II, 6.4.1 Overview of Post Implementation Services, II. Network Administration and Trouble Shooting:<br/>Coordinate with the network service providers to maintain smooth network operations and ensure uptime and performance requirements of the IT infrastructure as indicated in the RFP are met. The SI will be totally responsible for all networking equipments installed by him.</p> |
| 49 | <p>Volume - II<br/>Page -119<br/>Table 2. Minimum Technical Specification<br/>b) Technical Specification for Web and Application Server – Quantity as per BoM<br/><br/>Page - 121<br/>Table 2. Minimum Technical Specification<br/>c) Technical Specification for Database Server – Quantity as per BoM<br/><br/>Page - 123<br/>Table 2. Minimum Technical Specification<br/>d) Technical Specification for Staging and Reporting Server</p> | <p>Operating System – Latest version of compatible OS<br/>System Software - Latest version of proposed Enterprise Database Server</p>                        | <p>OS &amp; System Software to be removed, since it is available in software BoM separately</p>                      | <p>As per RFP</p>   |



Dr. PRANJAL J HAZARIKA DANICS